# CORPORATE PERFORMANCE OVERVIEW REPORT (Chief Executive)

#### 1 PURPOSE OF DECISION

1.1 To inform the Executive of the performance of the Council over the fourth quarter of 2007/08 (January - March 2008).

#### 2 RECOMMENDATION

2.1 To note the performance of the Council over the period from January to March 2008 highlighted in the Overview Report in Annex A.

#### 3 REASONS FOR RECOMMENDATIONS

3.1 To brief the Executive on the Council's performance, highlighting key areas, so that appropriate action can be taken if needed.

#### 4 ALTERNATIVE OPTIONS CONSIDERED

4.1 None applicable.

#### 5 SUPPORTING INFORMATION

#### Performance Management

5.1 The Council's performance management arrangements require the preparation of quarterly Performance Monitoring Reports (PMRs) by each department. These PMRs provide an update of progress and performance against departmental Service Plans.

# Performance Monitoring Reports

5.2 Executive Portfolio Holders will have received the fourth quarter PMRs for their areas of responsibility in May. PMRs are also distributed to all Members, and will be considered by the Overview and Scrutiny Commission and Scrutiny Panels. This process enables all Members to be involved in performance management.

#### Corporate Performance Overview Report

5.3 Information from the PMRs facilitates the production of a 'Corporate Performance Overview Report' (CPOR). This report brings together the progress and performance of the Council as a whole, enabling the Corporate Management Team and the Executive to review performance, highlight any exceptions, and note any remedial actions that may be necessary, either from under-performing or over-performing services, across the range of Council activities.

5.4 The CPOR for the fourth quarter (January-March) 2008 is shown in Annex A.

#### 6 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS

#### **Borough Solicitor**

6.1 There are no specific legal issues arising from this report.

#### **Borough Finance Officer**

6.2 There are no direct financial implications arising from this report.

## **Access Implications**

6.3 There are no access implications arising directly from this report.

#### 7 CONSULTATION

7.1 Not applicable.

#### **Background Papers**

PMR – Education, Children's Services & Libraries Department – Quarter 4, 2007/08

PMR – Social Services & Housing Department – Quarter 4, 2007/08

PMR - Environment & Leisure Department - Quarter 4, 2007/08

PMR - Corporate Services & Resources Department - Quarter 4, 2007/08

PMR - Chief Executive's Office - Quarter 4, 2007/08

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#### **Document Reference**

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